

TENANT SURVEY RESULTS

BUILDING	FY11		FY12	
	FACILITIES	PMD SERVICES	FACILITIES	PMD SERVICES
321 Grove	100.00	100.00	100.00	100.00
Admin	94.69	97.47	95.90	100.00
Ag/Health Lab	96.30	100.00	97.05	98.97
Andersen	91.64	97.95	92.98	98.06
BCA Maryland	99.15	100.00	97.75	100.00
COB	96.26	97.35	96.71	97.45
Ely Revenue	88.43	97.14	90.00	100.00
Fleet & Surplus	100.00	100.00	97.62	100.00
Freeman Office	95.03	100.00	95.75	99.62
History Center	98.22	98.65	95.71	100.00
Judicial Center	94.27	98.94	92.94	97.01
Powerhouse/691	98.15	100.00	98.61	83.33
RSB	98.93	100.00	98.72	100.00
Stassen	95.31	98.97	97.03	98.06
State Capitol	95.13	97.37	99.17	100.00
State Office	97.43	100.00	State shut down/no tour	
Transportation	90.82	97.71	95.06	96.06
Veterans Service	96.43	100.00	91.63	95.16
TOTAL AVERAGE	95.90%	98.98%	96.04%	97.87%
TOTAL AGGREGATE AVERAGE		97.44%	96.96%	

FACILITIES

Restrooms are clean and sanitary
 Restrooms are well stocked with suitable products
 Restroom fixtures are convenient and work well
 PMD staff is professional and courteous
 PMD staff resolves problems promptly
 PMD staff understands your needs

PMD SERVICES

You are satisfied with the services PMD supplies